

Important RV information and Rules:

Check in time is 6pm and check out time is 4pm. If the office is closed find the camp hosts in sites 2 and 32 and they will assist you in getting checked in.

You are responsible for booking the correct size site for your RV or camping unit. See below for site details. If you book an RV site that your RV cannot fit into or you show up with an RV not already marked on your reservation you will forfeit your site reservation for that given time period.

Sites not marked with an "Oversize" in the reservation name are meant for any camping unit that does not have slide outs or that fit into a regular parking space. The site max length is 36ft or under.

Sites marked with an "OVERSIZE" are meant to accommodate larger RVS or those with slide outs but are under 36ft in length. Sites 28/29, 30, and 31 are for the RVS or camping units that have slide outs and exceed 36 ft in length.

We offer Powered and Non-Powered RV sites only. Please make sure to take care of any water fill- ups or dump station needs before making the trip up the pass.

We are not responsible for lost, stolen or damaged items, RVs or vehicles left in the parking lot.

RV sites are not to be resold. Attempts to sell an RV spot will be canceled with no refund given and the user will not be able to book an RV stay with us in the future.

All RV camping must be booked and paid for in advance. No exceptions. There are no refunds given for cancellations or modifications to RV bookings. Please make sure you understand all information before booking.

Hoodoo's New Cancellation Policy effective 10/01/2023:

Camping at Hoodoo has become a bucket list item for many and is quite popular. Due to this popularity most weekends are booked out a month in advance.

Beginning in 2023 Hoodoo is adopting a **NO REFUNDS, NO MODIFICATIONS, NO RAIN CHECKS POLICY** for cancellation or modification of RV spaces. This change was made in order to give everyone an equal opportunity to book RV spaces and to make sure guests are mindful of booking reservations that they fully intend to show up for. Hoodoo highly recommends that guests booking RV spaces be mindful and only book RV spaces they intend to occupy during the ski season. We will not be issuing refunds or rain checks once the booking is made. Hoodoo is not responsible for any cancellations or modifications of RV bookings due to weather or road conditions, hazards, mechanical issues of tow vehicle or RV (Campers, Fifth Wheels or other recreational vehicles), or any other unforeseen circumstances that would prevent a guest from fulfilling their reservation.

If you are not able to make your RV reservation please call the office or RVRow@hoodoo.com email so we may release the site back to the online booking system. While no refunds will be given, you will not receive any penalties associated with a **NO CALL NO SHOW**.

No Call No Shows will be treated as cancellations and the party responsible for booking will not be able to book in the future. **A NO CALL NO SHOW** is defined as an individual party who is not in their site 16 hours after the reservation check in time. The first no call no show will result in an additional \$20 per night on any future reservation. A second No Call No Show will result in all future reservations being canceled with no refund given and then that individual will be blocked from booking reservations in the future.

***The exception to this rule is during our **Peak Weekend Blocks** as one can book the site and then come in at any point during the reservation period.

Hoodoo's Winter RV Site Rules and Information

- Check In is at 6pm. If you arrive at a time when Hoodoo is closed – check in with our overnight Security/Camp Hosts to settle any payment due and receive a permit hang tag.
- We welcome almost any RV, Camper, Trailer, Van, Homemade camping unit, Truck, SUV, or Car in our RV row. CTV and other similar type tents that have a SOLID roof and siding are welcome to stay. Unfortunately, due to the inherent danger of soft sided tents within our snow removal zone, please understand that we want to keep you safe and we will ask you to close up your tent or move to the Sno-Park if it is snowing, if it has recently snowed and we are beginning Snow Removal Operations, or if there is a forecast of snow.
- All vehicles and items left in your campsite **MUST** be visible at all times. It is your responsibility to perform regular snow removal and ensure that all of your belongings are visible at all times.
- We do not allow tent camping on the ground at any time on Hoodoo Property.
- Our sites are 40' in length - sites 1 - 29 are 11' wide and sites 30,31,32 are 15' wide.
- Camping at Hoodoo has become a bucket list item for many and is quite popular. Due to this popularity most weekends have a waitlist. If you book an RV space please understand that there is a **NO REFUNDS, NO MODIFICATIONS, NO RAINCHECKS** policy in place. Please be mindful of the weekends you are booking to stay. Hoodoo is not responsible for any cancellations or modifications of RV bookings due to weather or road conditions, hazards, mechanical issues of vehicle or RV, or any other unforeseen circumstances that would prevent a guest from fulfilling their reservation.
- **PICK 26ers:** If you reserve a weekend and do not communicate that you are not coming up, and fail to show up for your booked weekend, the rest of your weekends will be canceled and you will have to rebook during the general booking process.
- When you reserve a site online you must arrive with the camping unit that was originally on your reservation. Certain spaces can only accommodate rigs to a certain size and width. If you need to change your camping unit it is very important that you contact the office immediately. We cannot always accommodate last minute changes.
- Please do not park or put anything in any site next to your RV, trailer, or camper. The site next to you may be reserved and/or it gives the impression that vehicles can park in RV Row. These other vehicles or your own truck can park in the main parking lot during operating hours, but we prefer that you park in the designated area for extra vehicles. You will need an extra hang tag for this vehicle, so please ask for one. There is no extra fee for your detached vehicle or towed trailer/vehicle.
- Trailers/5th Wheels, if you are 40' or less you can stay attached and / or park in front of your rig. You must detach and park in overnight parking if you exceed that length.
- If you have friends staying in your camping unit, and they arrive in a separate vehicle they will have to pay the overnight extra vehicle fee., the overnight fee is

\$10 and they MUST park in the overnight, designated area. Additional vehicles are not to be occupied overnight. Have them come to the office or check in with our security for payment and hang tag. Failure to do so will result in a \$25 fee per car or removal by our snow plowing team.

- **All vehicles must be out of the main parking lot at night and placed in our overnight area. Check with the office during business hours for that information. Any vehicle(s) left in the main parking area will be subject to removal by Hoodoo staff if said vehicle interferes with our plowing operations.**
- **Hoodoo's parking area is commonly an active overnight snow removal zone. Guests staying overnight can expect to hear vehicle and equipment noise throughout the night, as well as snow grooming equipment moving about on the hill. Be aware that there may be a need for you to move your RV at certain times to accommodate snow removal activities. We will do our best to inform you in advance if this is going to be necessary.**
- **All RVs must be occupied overnight in case there is a need to move the vehicle. This does include our Pick 26 RVers as well.**
- **No wood fires/bonfires anywhere on premises. Propane stoves and firepits only (Firepits, Traeger's and Electric Grills all fall under the acceptable category). If you are found to have a wood burning fire and or grill you will be asked to immediately put out the fire.**
- **Dogs must be on a leash at all times. You are required to clean up your site & after your animals. You must walk animals away from RV row to do their business. If you are unclear on where your dogs may do their business please ask the office or a Staff member and we can direct you to an acceptable area. Please do not leave your dogs unattended inside or outside of your RV / trailer or outside for extended periods, especially if they bark. You will be asked to move out if the office receives complaints, with no refund. Dogs are not allowed on any groomed area or in the lodges. It would be best to leave them at home.**
- **Snowmobiles, ORV's or ATV's are NOT allowed on Hoodoo grounds or in any Hoodoo regulated parking area. They MUST be parked and kept at Ray Benson SnoPark. This does include the snowmobile/OHV trailers. No exceptions.**
- **If you are towing an additional trailer, please ask for a hang tag and pay the overnight fee. It is not included in your RV site fee and is not considered an "Extra Vehicle". The trailer is required to be detached & parked in the designated extra vehicle spaces. Do not take up another site on either side of your space with your towed trailer and / or vehicle.**
- **Quiet hours are 10 pm to 7 am. Please be respectful of others and limit your vehicle use, generator use, and noise levels during this time.**
- **Our showers are open 24/7 with access at the front of the lodge in the main entrance. Showers are quarter-operated. \$1.00 for 5 minutes. Change will be available in the Powder Shop (Retail) & the ticket office during business hours only.**
- **General site cleanup is required before leaving. Bagged garbage may be disposed in our garbage truck, located at the north end of the lodge. Please remove all leveling blocks and equipment from your site. If your leveling blocks are frozen to the ground please notify Office staff IMMEDIATELY so we may notify our snow**

removal team. If we are not notified of the items frozen to the ground there will be a sizeable fine per item left.

- Following these rules is very important to the future of winter RV'ing here at Hoodoo, as well as ensuring each and every customer has a great experience!
- Hoodoo's RV row and surrounding ski resort is private property and we reserve the right to ask anyone to leave the premises for noncompliance, and you may not be able to make reservations in the future. Hoodoo reserves the right to change these rules at any time.

You will be asked to leave or not be allowed back if you disregard any of these rules.